

Annex COVID-19 to the General Terms and Conditions of Sale

Translation of the French text. No liability is assumed for errors

S.A.S.U. Le Masrougier – LD Le Marougier – F-24370 Simeyrols

Validity of the Annex COVID-19 to the General Terms and Conditions of Sale:

The annex COVID-19 to the General Terms and Conditions of Sale of the S.A.S.U. Le Masrougier applies from January 1, 2021 to December 31, 2021.

Annex of Article 4 - Cancellation by the customer :

If your stay cannot be held due to the following measures

- General travel restriction in France or in the client's country,
- Local / departmental / regional travel restriction for Simeyrols
- Local / departmental / regional travel restrictions regarding the client's place of residence,
- Travel restriction or fourteen days quarantine between the client's country and France (direction France/country or country/France),
- Any other case of general travel restriction,

we commit ourselves :

- To give you a credit note for the amount paid at the time of your reservation, valid for 18 months from the date of issue (law n°2020-315 of 25 March 2020). If this credit note is not used at the end of the 18 months, the amount paid at the time of booking will be refunded in full without penalty.

If you encounter any financial difficulties with regard to the amount not reimbursed, we will study the possibility of reimbursing you immediately and without penalty.

CASES WHERE THE CANCELLATION WITHOUT COSTS LINKED TO THE COVID **IS NOT INSURED** AND THE TOTAL AMOUNT OF THE STAY INDICATED IN THE CONTRACT IS DUE :

These are all personal cases:

- The client is personally ill, COVID or other illness. (For all reservations, it is advisable to subscribe to a cancellation insurance with a third party provider).
- The client is placed in fourteen days quarantine following a COVID contact (For any reservation it is advisable to subscribe a cancellation insurance with a third party provider).
- Curfew decided by the government.
- Closures of restaurants, shops, museums, shows or other events decided by the government.

- Any other personal decision of the client.

Annex of Article 5 - Cancellation by the owner : If your stay cannot be held due to a local / departmental / regional travel restriction for Simeyrols we commit ourselves :

- To give you a credit note for the amount paid at the time of your reservation, valid for 18 months from the date of issue (law n°2020-315 of 25 March 2020). If this credit note is not used at the end of the 18 months, the amount paid at the time of booking will be refunded in full without penalty.

If you encounter any financial difficulties with regard to the amount not reimbursed, we will study the possibility of reimbursing you immediately and without penalty.

Annex of Article 10 - Use of the premises :

- In the case of COVID-19 the establishment has the right to refuse service if a guest presents symptoms at the beginning of their stay. The client being warned, the payment for the stay will be due in full.
- In the event that a client presents symptoms during their stay, the establishment will impose isolation in their room and a temperature reading.
- If the client refuses or if the client voluntarily conceals symptoms, the establishment has the right to refuse the service and to end the client's stay. The rest of the stay will be due.
- The access to the kitchen is strictly forbidden to clients.
- Circulation within the common areas should be limited, wearing masks is recommended.
- Access to the swimming pool, the jacuzzi and the games room is still allowed (in strict compliance with the sanitary and physical distance requirements).
- The regular use of hydroalcoholic gel is mandatory before entering the common areas (room, courtyard, breakfast terrace) and before using the games (pool table, table football, ...) and the refrigerator.
- The regular use of hydroalcoholic gel is mandatory before entering the common areas (room, courtyard, breakfast terrace) and before

SASU LE MASROUGIER – Chambres d'hôtes et Table d'hôte

Lieu-dit Le Marougier – F-24370 SIMEYROLS – +33-(0) 6 20 59 40 46 - contact@le-masrougier.fr

S.A.S.U. au Capital de 15 000 € - SIRET 843 176 371 00014 R.C.S. Bergerac – N° TVA intracom. 82 843176371

IBAN : FR76 1055 8025 2228 2733 0020 079 - BIC : TARNFR2L

using the games (pool table, table football, ...) and the refrigerator.

- Distributors are available in the common areas.
- We do not enter the rooms after your installation, if you have needs (washing cups, waste bins, towels to change, etc.) please let us know at breakfast and leave it at your room door.

Annex of Article 13 – Table d'hôtes (Dinner) : As part of the measures against COVID-19, the number of participants may be limited to comply with the distancing rules.

Annex of Article 14 – Breakfast : In order to respect the distancing rules, we can receive at the same time the guests of 3 double rooms (6 people + 1 child) or the 3-5 guests of the family room and those of another double room (5 to 7 people) . When you arrive we ask you to choose a time slot that we ask you to respect for the well-being and friendliness of all: 8:30 am to 9:00 am or 9:30 am to 10:00 am.

Annex of Article 18 – Regulations for the swimming pool and the jacuzzi : The swimming pool and jacuzzi will remain open from 9:00 until midnight, the jacuzzi is accessible by reservation.

a) Specific information for the swimming pool :

The swimming pool is equipped with standard hydraulic and filtration systems. A good water quality is guaranteed thanks to a free chlorine level $\geq 0.5 - 1$ mg/l in the entire pool.

This means that a level of free chlorine $\geq 0.5 - 1$ mg/l provides disinfected water and that its disinfectant potential enables it to combat any viruses (including COVID-19) or germs that may be present in the water.

In addition, the virus appears to be very sensitive to sunlight. According to a US government study, "sunlight has a powerful effect in killing the virus, both on surfaces and in the air". The half-life of the virus (the time needed to halve its dangerousness) is reduced to two minutes in the presence of sunlight.

However, it is mandatory to follow health and physical distancing instructions!

b) Specific information for the Jacuzzi :

The jacuzzi is equipped with high density filtration and a permanent UV and ozone disinfection system.

A good water quality is guaranteed thanks to a bromine level $\geq 2 - 4$ mg/l.

This means that a bromine level $\geq 2 - 4$ mg/l provides disinfected water and its disinfectant potential enables it to fight against any viruses (including COVID-19) or germs that may be present in the water.

In addition, the UV and ozone sterilisation modules enhance disinfection.

The access to the jacuzzi during the same session is reserved for members of the same family or group within the limit of 5 places.

Before a new group can access a cleaning and disinfection time by the owner is mandatory.